

WHO TO CALL

1755 Coldwater Avenue (Cadet Hall), Merritt



Nicola Valley
Shelter and
Support Society



Wellness Society
ASKWELLNESS.CA



911

For crimes in progress, fires, serious accidents and medical emergencies

WHO to call | WHEN to call

NON- EMERGENCIES: POLICE / FIRE / BYLAW



POLICE

9-1-1

▶ Call **911** if you see a crime or safety risk in progress or **about** to be committed.

▶ Call the non-emergency line **250-378-4262** if the event has **already happened** (eg. stolen items or any other crime that has been committed).



FIRE

9-1-1

▶ Call **911** if you see a fire in progress.

▶ Call the non-emergency line **250-378-5626** if you have fire safety concerns.



BYLAW SERVICES

250-378-8628

- ▶ Property conditions, graffiti
- ▶ Excessive noise
- ▶ Obstructions on streets/sidewalks
- ▶ Litter/dumping on public spaces

✉ bylaw@merritt.ca



AMBULANCE

9-1-1

24/7 dispatch

- ▶ Call **911** for a medical emergency
- ▶ If you see someone who is non-responsive in a park, a road, or public property.

▶ Wait for an ambulance and do not move the person.



SHELTER

ASK Wellness

250-280-0379

Secondary:

250-315-1350

for immediate concerns

- ▶ Concerns about an individual's behaviour, health, safety or welfare on the property
- ▶ Concerns about the state of the property (eg. garbage, needles, or unsafe conditions)
- ▶ Excessive noise on the property

The shelter hours of operation after an alert has changed as follows:

Monday: 9:00PM – 9:00AM

Tuesday – Sunday: 6:00PM – 9:00AM

Our thresholds have changed as follows:

• **Temperatures** (sustained or wind chill) of $\leq -7C$ or lower; and/or

• **Snowstorm** accumulating more than 5cm combined with $\leq -3C$; and/or

• **Rain/freezing rain** with combined with $\leq -3C$ Celsius